

1. Our Commitment to POPIA

Appointnet (Pty) Ltd is fully committed to upholding the 8 Conditions for Lawful Processing under the Protection of Personal Information Act 4 of 2013 ("POPIA"). As a platform engineered for South African businesses, privacy and data security are built into every architectural layer.

2. The 8 Conditions for Lawful Processing

We align platform operations with the 8 statutory conditions:

2.1 Accountability & Processing Limitation

We ensure personal data and business KYC compliance records are collected lawfully, minimally, and strictly for explicit legitimate business booking, identity verification, and payout processing purposes.

2.2 Purpose Specification & Further Processing Limitation

Client booking data and service provider financial information are processed solely to fulfill appointment scheduling, notification workflows, and secure payment processing.

2.3 Information Quality & Openness

Users maintain full control to update account details, service parameters, and contact info directly in their dashboard.

2.4 Security Safeguards & Data Subject Participation

All communications use TLS 1.3 encryption, and data subject access requests are handled promptly by our Information Officer (support@appointnet.co.za).

3. Data Protection Contacts

For any POPIA-related inquiry or to submit a data subject request, email support@appointnet.co.za.

Official Compliance Notice

This document is maintained by Appointnet (Pty) Ltd. For official inquiries, access to records, or privacy requests, please contact our Information Officer at support@appointnet.co.za.